

**SAFE CROSSING AMONG PEDESTRIANS BASED ON EXTENDED  
THEORY OF PLANNED BEHAVIOUR**

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PLANNED BEHAVIOUR

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## DEDICATION

### I dedicate this thesis

**To my lovely father and mother**, Mr. Sundararajan and Mrs. Mohana and also my family, who gave me endless love, their patience, trust, constant encouragement over the years, and for their prayers.

**To my friends**, who gave me moral support in all forms, motivates me always, love and prayers.



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## ABSTRACT

Malaysia is considered one of the countries experiencing rapid growth in motorization, automobile, and transportation systems. Pedestrian in Malaysia has become a very important road user on a daily basis in human society. Creating awareness for the pedestrian to take a safety crossing behaviour is very important to prevent the number of pedestrian accidents and fatalities. This study aimed to investigate the contributing factors that affect pedestrians to use a crossing facility and to analyse the relationship between the contributing factors and a safe crossing behaviour. Furthermore, this study also proposed improvement in crossing facilities to ensure pedestrians cross roads with safe behaviour. In understanding this output, an extension of the well established variables of Theory of Planned Behaviour (TPB) which include Attitude (ATT), Subjective Norm (SN), Perceived Behavioural Control (PBC), Perceived Consequence (PC), Expectation (EX) and Perceived Safety (PS) was used in this study toward using crossing facilities. A questionnaire was designed and distributed to 274 respondents in Batu Pahat. The data were analyzed by Structural Equation Modeling (SEM) using SPSS 20 and AMOS. Goodness of fit for the revised structural model showed GFI, CFI, TLI and NFI were greater than 0.90 and AGFI was less than 0.90. The findings showed that hypothesis testing of all the variables had significant relationship and positive impact on behavioural intention among pedestrians. Therefore, TPB model with extended variables is suitable to predict the behavioural intention towards safe crossing behaviour. As the third objective, researcher have proposed improvements in crossing facilities as “Solar Zebra crossing warning light (SZCWL)” and it was accepted by majority of the respondents (86.1%).



## ABSTRAK

Malaysia dianggap sebagai salah satu daripada negara yang mengalami pembangunan pesat dalam infrastruktur, perusahaan kenderaan, dan system pengangkutan. Pejalan kaki di Malaysia menjadi pengguna jalan raya yang amat penting di kalangan masyarakat setiap hari. Mewujudkan kesedaran kepada pejalan kaki untuk mengambil tingkah laku lintasan keselamatan adalah sangat penting untuk mengurangkan jumlah kemalangan di kalangan pejalan kaki. Kajian ini bertujuan mengkaji faktor penyumbang yang mempengaruhi pejalan kaki menggunakan kemudahan lintasan dan menganalisis hubungan antara faktor yang menyumbang kepada tingkah laku lintasan yang selamat. Tambahan pula, kajian ini mencadangkan konsep reka bentuk lintasan yang baharu untuk memastikan pejalan kaki menyeberang jalan raya dengan selamat. Dalam memahami kajian ini, pemboleh ubah lanjutan daripada Teori Tingkah Laku Dirancang (TPB) termasuk Sikap (ATT), Norma Subjektif (SN), Persepsi Kawalan Tingkah Laku (PBC), Persepsi Kesan (PC), Jangkaan (EX) dan Persepsi Keselamatan (PS) telah digunakan di dalam kajian ini terhadap penggunaan kemudahan lalu lintas. Soal selidik telah direka dan diedarkan kepada 274 responden di Batu Pahat. Data dianalisis berdasarkan Model Persamaan Struktur (SEM) menggunakan SPSS 20 dan AMOS. *Goodness-of-fit* untuk model struktur yang disemak menunjukkan GFI, CFI, TLI dan NFI adalah lebih besar daripada 0.90 dan AGFI kurang daripada 0.90. Hipotesis kesemua pemboleh ubah menunjukkan hubungan yang signifikan dan kesan positif terhadap niat tingkah laku di kalangan pejalan kaki. Oleh itu, model TPB dengan pemboleh ubah lanjutan didapati sesuai untuk meramalkan niat tingkah laku terhadap keselamatan lalu lintas. Sebagai objektif ketiga, penyelidik telah mencadangkan penambahbaikan dalam kemudahan penyeberangan sebagai Amaran Solar Cahaya Zebra (SZCWL)” dan ia diterima oleh majoriti responden (86.1%).

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**LIST OF ABBREVIATIONS**

AMOS	-	Analysis of Moment Structure
CFA	-	Confirmatory Factor Analysis
EFA	-	Exploratory Factor Analysis
ETPB	-	Extended Theory of Planned Behaviour
JKJR	-	Jabatan Keselamatan Jalan Raya Malaysia
KSI	-	Killed or Serious Injured
PCA	-	Principal Component Analysis
PDRM	-	Polis Diraja Malaysia
SEM	-	Structural Equation Model
SPSS	-	Statistical Package for Social Science
SZCWL	-	Solar Zebra Crossing Warning Light System
TPB	-	Theory of Planned Behaviour



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## CHAPTER 1

### INTRODUCTION

#### 1.1 Background of Study

Globally, pedestrians constitute 22% of all road deaths, and this proportion is as high as two-thirds in some countries (Syazwan *et al.*, 2017). The magnitude of pedestrian fatalities in ASEAN countries alone was very high especially in Myanmar, Philippines and Singapore with more than 15 percent, while the rate ranged from 7 to 13 percent in Malaysia, Thailand, Indonesia, Cambodia, Brunei and Indonesia. It is noted that Lao DPR, Vietnam and Timor-Leste data are unavailable might due to insufficient accident data. It is noted that if compared with motorcyclist fatalities, pedestrian deaths are considered low for each country. Table 1.1 describes the fatalities involving pedestrian in the Southeast Asia countries in the year of 2015, as reported by the World Health Organization (WHO) (WHO, 2015).

Malaysia is known to be one of the fast-growing countries in motorisation, manufacturing and transport systems. Transportation plays a crucial role in Malaysia's economic contribution, having a wide range of options for commuters – Keretapi Tanah Melayu (KTM), Light Rail Transit (LRT), Mass Rapid Transit (MRT), KLIA Transit, Rapid Bus, and many more. In Malaysia, the emphasis is placed on a non-motorised mode of transport, e.g. walking and cycling for short trips (Johari *et al.*, 2017). This mode of transport is safer and environmentally sound than motorised modes. Walking is described as a means of transportation by people who walk on foot or use aids to allow them to walk.

When compared to other road users, pedestrians are the most vulnerable on the road, and they are always at risk on their daily journeys (Goh *et al.*, 2012).

Table 1.1: Vehicle, Population, Road Traffic Deaths and Proportion of Pedestrian Casualties by Country in Southeast Asia, 2015 (WHO, 2015)

Southeast Asia Country	Registered Vehicles (Count)	Population for 2015 (Count)	Reported Road Traffic Fatalities (Count)	Death by Pedestrian Category (Proportion) <sup>1</sup>
Laos DPR	1,439,481	6,769,727	910	10%
<b>Malaysia</b>	<b>23,819,256</b>	<b>269,716,965</b>	<b>6,915</b>	<b>7%</b>
Myanmar	4,310,112	53,259,018	3612	26%
Philippines	7,690,038	98,393,574	1,513	19%
Singapore	974,170	5,411,737	159	27%
Thailand	32,476,977	67,010,502	14,059	8%
Vietnam	40,790,841	91,679,733	9,156	-
Cambodia	2,457,569	15,135,169	1950	13%
Brunei	304,432	390,056	54	9.2%
Indonesia	104,211,132	249,865,610	26,460	21%
Timor-Leste <sup>2</sup>	63,553	1,132,979	74	-

**Note:**

- Data Not Available

<sup>1</sup> Proportion of pedestrian deaths per reported road traffic fatalities

<sup>2</sup> Not ASEAN country

Pedestrians are a vital component of the public transport system and are probably one of the major transport modes in an urban environment. Despite a growing literature that highlights the impact and consequences of traffic interventions in pedestrian behaviour, there is a lack of knowledge on the connection between pedestrian behaviour and traffic conditions, which is to determine the extent of the barrier effects experienced by pedestrians (Ibrahim, Karim & Kidwai, 2005). Based on the 2019 Malaysian traffic injury statistics survey, the Malaysia Road Safety Department (JKJR) revealed that pedestrians are the third most involved in road accidents after motorcycles and car drivers. The one of the main reasons that have been related to the high number of pedestrian accidents are due to lack of use of crossing facilities and the reckless movement of pedestrians (Goh *et al.*, 2012). Additionally, pedestrian collisions that have caused too much injury, or even killed, are some of the country's critical issues. In this relation, the increasing number of pedestrian accidents is due to the increase in the number of pedestrians (Nor *et al.*, 2017).

Notwithstanding the numerous advantages to the walking mode of transport, a hazardous activity is still taken into consideration. Even though in Malaysia, pedestrian incidents account for less than 10% of general road accidents (PDRM, 2012), pedestrians are the most vulnerable road user category in road safety statistics. Increased exposure to vehicle traffic reduces the occurrence of the pedestrian fatality on the roads, especially during the crossing; and the lack of ability of the pedestrians' bodies to take effect in the case of crashes (Johari *et al.*, 2017).

Malaysia's government has made significant investments in the development of pedestrian crossings. Hopefully, this work would impact safe road crossings; thus, it will be essential to predict the benefits that pedestrians will gain from them. Therefore, a study on intervention for safe crossing among pedestrians based on the Extended Theory of Planned Behaviour is needed to identify the factors that influence the behaviour of pedestrians to cross the road safely.

## 1.2 Problem Statement

In Malaysia, road injuries and fatalities are major issues, with more than 6,000 involved in fatal accident and over 10,000 in minor incident yearly. Involvement in accidents in Malaysia is also alarming 71% road death and approximately 11% are pedestrians (Nasrudin, 2020). Pedestrian death rate per 100,000 populations in Malaysia can be considered among the highest in Southeast Asia region. Records consistently have shown that fatal road traffic injuries among elder (<60 years old) are increasing from 24.4% (2006) to 44.2% (2013) of the total pedestrian's fatalities. In term of incident occurred, it is statistically shown that straight road contributed more than 60% fatalities followed by junction-type of road (RMP, 2010). Since the number of pedestrian's fatalities in Malaysia create media attention, this issue need to be addressed.

Malaysia Road Safety Department, 2018 has analysed that road user category in Malaysia which pedestrians were consistently third place after motorcyclists and car drives. Figure 1.1 indicates that Malaysia pedestrian fatalities are averaging approximately more than 400 deaths each year (2008-2018). Based on Road Safety Statistics Book (2019), the Malaysia Road Safety Department announced that after the two main

categories of car drivers and motorcyclist, the third primary class of road fatalities were pedestrians, 407 of whom died in road accidents in 2018 (JKJR, 2019).

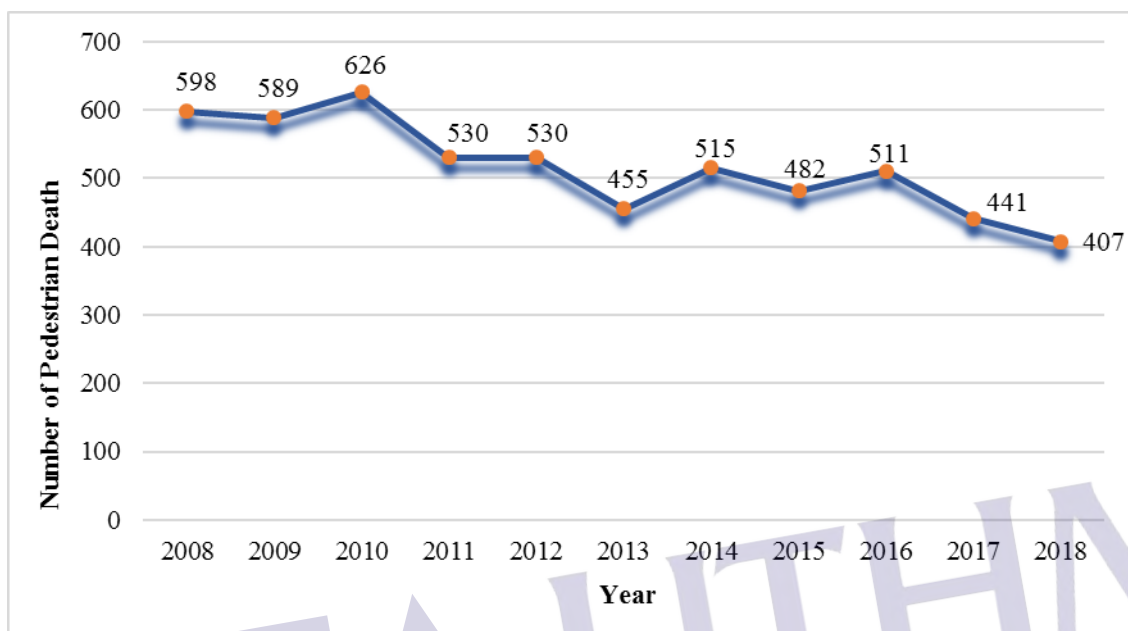


Figure 1.1: Number of Pedestrian Death from the year 2008 until 2018 in Malaysia (JKJR, 2019)

Furthermore, Johor is the second state to have the highest road accident and death rates after the state of Selangor. In the case of pedestrian fatalities, Johor had the second-highest count with 129 fatalities after the number of pedestrian fatalities in the state of Selangor (Ariffin *et al.*, 2012). In the year 2017, Batu Pahat-Ayer Hitam-Kluang (Route FT050) was the third highest route of daily traffic average in Johor state (Transport Statistics Malaysia 2017). Jalan Kluang, Route FT050 is the main route which connects Ayer Hitam district to Batu Pahat district. The federal Route FT050 has experienced many road accidents and the percent of mortality and serious injury has increased from year to year (Transport Statistics Malaysia, 2016). Prasetijo *et al.* (2020) confirmed that Batu Pahat, Parit Raja and Ayer Hitam were identified as having regular traffic accidents, which involving car drivers, motorcycle drivers, pedestrians and others.

Unsafe pedestrian behavior is one of the major factors that contribute to pedestrian injuries and fatalities (Nasrudin, 2020). Pedestrian crossing behaviour is influenced by various internal and external factors. Several research on the influencing factors of road

crossing behaviour have been carried out. One of the main reasons that have been attributed to a higher number of pedestrian accidents is the lack of care. This is due to a shortage of time, cross-sensitivity or certain unforeseen causes (Goh *et al.*, 2012). If the pedestrian decides to walk, they cross the road somewhere in the middle of the block, and the action of the pedestrian changes dynamically. Pedestrians are continually changing their behaviour concerning environmental characteristics. Human factors including individual characteristics and mood are associated with pedestrian red-light crossing behaviour (Yang *et al.*, 2015). Some other studies have tried to identify factors affecting pedestrian behaviour, including sudden decisions affecting the characteristics of pedestrian walking, such as whether to accelerate or slow down walking speed, stop or wait, and where to cross the road (Kadali & Vedagiri, 2013).

From these reports, traffic-crossing facilities are the central part of the structure to make a safe road for pedestrians. Pedestrians are the group that is most likely able to identify potential solutions and treatments to bring about the creation of a desirable, safe, and sound environment. They can also identify the possible options that would increase their likelihood of proper use of designated pedestrian facilities. (Anciaes & Jones, 2016). Two key issues have been proven by previous study, such as Anciaes and Jones (2016), in which the first issue is that pedestrians choose to cross the road informally without any special provision (under different scenarios of road facilities design and traffic characteristics) and to travel additional minutes to the position where the path is covered. In the second issue, the respondents indicated whether they would cross a road without pedestrian's provision in order to have access to a cheaper store or bus stop on the other side of the road.

This research therefore defines the issues based on the Extended Theory of Planned Behaviour (ETPB) on the basis of the research objectives, with additional determinants that lead to behavioural intervention and enhance the pedestrian crossing facility to increase the reasonable.

### 1.3 Research Questions

The pedestrian activity has been observed for decades; however, it has been addressed in many respects. Existing research has focused on contributing factors, pedestrian behaviour studies and creative intersections that will affect the pedestrian decision whether or not to comply with traffic signals. Many issues need to be discussed and addressed in this research:

- i. What are the effects of the contributing factors of pedestrians when crossing the road?
- ii. Is pedestrian crossing behaviour being influenced by road user and environmental factors?
- iii. Does modification or improvement of crossing facility assist pedestrians to cross the road safely?

### 1.4 Research Objectives

The aim of this work is to evaluate a novel intervention model using external variables of Theory of Planned Behaviour in order to improve pedestrian safety while crossing the road. The objectives of this study are:

- i. To investigate the contributing factors that affect pedestrians to use a crossing facility.
- ii. To analyse the relationship between the contributing factors and safe crossing behaviour.
- iii. To propose improvements in crossing facilities to ensure pedestrians cross with safe behaviour.



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