## URBAN RAIL STATION ASSESSMENT MODEL FOR TRANSIT ORIENTED DEVELOPMENT IN GREATER KUALA LUMPUR

SAHRIR ABD AZIZ

A thesis submitted in fulfilment of the requirements for the award of the Doctor of Philosophy in Technology Management

Faculty of Technology Management and Business Universiti Tun Hussein Onn Malaysia

#### **DEDICATION**

#### $\emph{I}$ would like to dedicate this research to the

#### "ALMIGHTY"

(for giving me the strength and knowledge to carry out this research)

Thanks with endless love to my wife fatha Mustaffa's who have poured out all the sacrifices and affections that have not stopped accompanying along the journey.

This is a success for us

To all my sons Iskandar, Izzuddin, Ilyas and Ikmal thank you for constantly giving passion and support to me. Wishing all of you excel in this life, and glorious in the day hereafter.

For father and mother, may Allah grant you a Jannah and happiness in life there.

Mother, this is your dream even though we cannot jointly celebrate that day.

For my father and mother-in-law, indeed, this success is from the spirit and perseverance that is padded from you.

May Allah swt always grant mercy on Associate Professor Rozilah Kasim and Professor Mohd Idrus Haji Mohd Masirin who with their advices and guidances, resulting this thesis.

Friends, thank you for giving advice and support for as long as we get together in this journey

#### **ACKNOWLEDGEMENT**

#### "In the Name of Allah, Most Gracious, Most Merciful"

Alhamdulillah - all praise for Almighty Allah for providing me with this opportunity and granting me the capability to proceed successfully. My grateful to Allah for blessing me all the time so I can complete this thesis. Through this column, I would like to express my millions of appreciation and gratitude to my supervisor, Associate Professor Dr Sr Rozilah Kasim who has provided a lot of support, encouragement, assistance, and guidance to me to complete this thesis. My heartiest thanks to my cosupervisor Almarhum Professor Dr. Engr. Mohd Idrus Bin Haji Mohd Masirin who has given me much advice and comments and tutoring about my thesis. Thank you to the Research Grant Management Unit for the provision of postgraduate research (PPP). My sincere gratitude and appreciation is to my wife, children, mother and family members. Not forgetting my appreciation and gratitude to my colleagues who have provided a lot of assistance and moral support while I am faced with challenges.

#### **ABSTRACT**

To make the city sustainable and comfortable for residents, the essence of development plans must be able to fill the present and future needs. Planning made just to fit the current need will create a big problem in the future. The government plans to upgrade the public transport system in the capital Kuala Lumpur by allocating large provisions. It has to be channeled in a way that is better for the greater good and long-term interests. In view of the many effects the railway transportation system contributed to Kuala Lumpur city, especially in terms of the development of the surrounding area, this research studies the correlation between the provision of the station and with development and growth of the surrounding vicinity. Organized planning pays off the large financial provisions by the Government. Research considers the development of stations or terminals must be correlated to the Transit-Oriented Development in which each station must meet or achieve a sustainable level of TOD. The research proposes a method to assess the level of achievement of a station that has been developed or is in the pipeline to be developed with the rating method. The research's objective is specifically to propose an urban rail station assessment model for station development toward TOD. The data was collected through a field survey and was subjected to statistically analysed through descriptive statistics, factor analysis, multiple and simple linear regression analysis using the Statistical Package for Social Sciences (SPSS) version 22 and interpreted to answer the research questions and the research objectives formulated to achieve the study. Rating given to a station depends on the resulting impact of the development and growth of the surrounding area. Reviewing the type of the resulting impact serves as the basis for planning the type of development to be made as objective by TOD. The development towards sectorial basis such as residential, commercial, or mixed development is a fundamental thing that is important for city residents' wellness.

.

#### **ABSTRAK**

Bagi menjadikan pembangunan bandar mampan dan selesa untuk kehidupan penduduk, intipati rancangan pembangunan mestilah memenuhi keperluan masa kini dan masa depan. Perancangan yang dibuat hanya untuk memenuhi keperluan semasa akan menimbulkan masalah besar pada masa akan datang. Kerajaan merancang untuk menaik taraf sistem pengangkutan awam di ibu negara Kuala Lumpur dengan memperuntukkan peruntukan yang besar. Ia perlu disalurkan dengan cara yang lebih baik untuk kepentingan jangka panjang. Memandangkan banyak kesan yang disumbangkan oleh sistem pengangkutan rel kepada Kuala Lumpur, terutamanya dari segi pembangunan kawasan sekitar, kajian ini mengkaji korelasi antara penyediaan stesen dengan pembangunan dan pertumbuhan kawasan sekitarnya. Perancangan yang teratur menghasilkan pulangan setimpal dengan peruntukan kewangan yang besar oleh Kerajaan. Penyelidikan berpendapat pembangunan stesen atau terminal mesti dikaitkan dengan Pembangunan Berorientasikan Transit di mana setiap stesen mesti memenuhi atau mencapai tahap TOD. Ia mencadangkan kaedah untuk menilai tahap pencapaian stesen yang telah ada atau dalam perancangan untuk dibangunkan dengan kaedah penarafan. Objektif penyelidikan adalah untuk mencadangkan model penilaian stesen rel bandar untuk pembangunan stesen ke arah TOD. Data tersebut dikumpulkan melalui tinjauan lapangan dan tertakluk kepada analisis statistik melalui statistik deskriptif, analisis faktor, analisis regresi linear berganda dan mudah menggunakan Pakej Statistik untuk Sains Sosial (SPSS) versi 22 dan ditafsirkan untuk menjawab soalan penyelidikan dan objektif penyelidikan yang dirumuskan untuk mencapai kajian. Penarafan yang diberikan kepada stesen bergantung kepada kesan yang terhasil daripada pembangunan dan pertumbuhan kawasan sekitarnya. Dengan kajian semula jenis kesan yang terhasil, ia berfungsi sebagai asas untuk merancang jenis pembangunan yang akan dibuat sebagai objektif oleh TOD. Pembangunan ke arah asas sektorial seperti kediaman, komersial, atau pembangunan bercampur adalah perkara asas yang penting untuk kesejahteraan penduduk bandar.

## TABLE OF CONTENTS

	TITL	E	j
	DEC	LARATION	i
	DED	ICATION	ii
	ACK	NOWLEDGEMENT	iv
	ABST	TRACT	,
	ABST	TRAK	<b>v</b> i
	TABI	LE OF CONTENTS	vi
	LIST	OF TABLES	xi
	LIST	OF FIGURES	xv
	LIST	OF ABBREVIATIONS	xvi
	LIST	OF APPENDICES	xvii
CHAPTER 1	INTR	CODUCTION	1
	1.1	Research Background	1
	1.2	Problem Statement	3
	1.3	Research Questions	5
	1.4	Research Aim	$\epsilon$
	1.5	Research Objectives	$\epsilon$
	1.6	Scope of Study	$\epsilon$
	1.7	Research Process	7
	1.8	Structure of the thesis	ç
CHAPTER 2	2 LITE	RATURE REVIEW	11
	2.1	Introduction	11
	2.2	Railway Station	12
	2.3	Railway in Malaysia	13
	2.4	The Relations of Railway to Malaysia Economy	14
		2.4.1 Efficiency of Economic Activities	15

			VIII
	2.4.2	Expanding the Economic Area	15
	2.4.3	Property Growth	16
	2.4.4	Large Scale Development	17
	2.4.5	Change in Economic Landscape	17
	2.4.6	Income Growth	18
2.5	Urban Ra	nilway Transportation System	18
2.6	The Kual	a Lumpur Urban Rail System Plan and	
	Developr	ment	20
2.7	Managen	nent and Railway Station	22
	2.7.1	Providing Connectivity	24
	2.7.2	Providing Capacity for Growth	24
	2.7.3	Supporting Sustainable Economic Growth	25
	2.7.4	Acting as a Gateway	25
	2.7.5	Offering Development Opportunities	25
	2.7.6	Acting as a Commercial or Community Center	26
2.8	Compone	ents of Railway Management	26
	2.8.1	Location	28
	2.8.2	Accessibility	29
	2.8.3	Infrastructure	30
	2.8.4	Relationship of Railway Station and Surrounding	
		Development	30
2.9	Transit O	riented Development	31
2.10	The Main	Principles of Transit-Oriented Development	34
2.11	Relations	hip of Transit Oriented Development and Urban	
	Railway '	Transportation System	36
2.12	Rail Stati	on as a Catalyst to the Transit-Oriented	
	Developr	ment	38
2.13	Station R	ating as a Method to TOD Planning	40
2.14	Theoretic	eal and Conceptual framework	41
	2.14.1	Theoretical Framework	41
	2.14.2	Conceptual Framework	42
2.15	Rationale	for Adopting Conceptual Framework	42

Characteristics of the Respondents

82

4.3

	4.3.1	Location and Number of Respondents	82
	4.3.2	Gender of Respondents	83
	4.3.3	Age of Respondents	83
	4.3.4	Race of Respondents	84
	4.3.5	Occupation of Respondents	85
	4.3.6	Educational Level of Respondents	85
	4.3.7	Monthly Income of Respondents	86
4.4	Reliabil	lity Test Results	86
4.5	Factor A	Analysis Result	89
4.6	Quantit	ative Data Analysis of Research Objectives	92
	4.6.1	Research Objective 1: To identify the main	
		management components of urban rail station that	t
		influence the Transit Oriented Development in the	e
		study area.	93
	4.6.2	Research Objective 2: To evaluate the most	
		significant management components of urban rail	
		station that responsible to enhance the Transit	
		Oriented Development in the study area.	96
	4.6.3	Research Objective 3: To analyze the significance	<b>;</b>
		impact of the urban rail station on the surrounding	5
		growth and development in relation to Transit	
		Oriented Development in the study area.	97
	4.6.4	Research Objective 4: To propose urban rail station	on
		rating for an assessment to a Transit-Oriented	
		Development	105
4.7	Summa	ry	105
CHAPTER 5 RECO	MMEN	DATIONS AND CONCLUSION	107
5.1	Introdu	ction	107
5.2	Summa	ry of Research Findings	107
	5.2.1	Research Objective 1: Identify the main compone	nts
		of management that influence railway station in the	ne
		study area	107

	5.2.2	Research Objective 2: Evaluate the Most Signific	ant
		Management Components of Urban Rail Station	hat
		Responsible to Enhance the Transit Oriented	
		Development in the Study Area	112
	5.2.3	Research Objective 3: Analyze the Significance	
		Impact of the Urban Rail Station on the Surround	ing
		Growth and Development in relation to Transit	
		Oriented Development	120
	5.2.4	Research Objective 4: Propose Urban Rail Station	1
		Rating for an Assessment to Transit Oriented	
		Development	124
5.3	Experts	' Verification on Proposed Framework	130
5.4	Expert i	dentification	130
5.5	Verifica	ntion proposed framework results	131
5.6	Contrib	utions of the Research	133
	5.6.1	Theoretical Contribution	133
	5.6.2	Contributions to Practical Knowledge	136
5.7	Limitati	on of the Study	140
5.8	Recomr	nendations for Future Research	140
5.9	Conclus	sion	141
REFERENCES			143
APPENDICES			163

## LIST OF TABLES

2.1	Kelana Jaya Line Ridership	22
3.1	Summary from Literature Review on Railway	
	Transportation System Development	48
3.2	Main factors contribute to Railway Station Provision	52
3.3	Urban Rail System and Impacts to Surrounding Area	51
3.4	Summary from Literature Review on Management	
	Components in Provision of Railway Station	53
3.5	Operationalised of the Conceptual Framework to	
	propose Urban Rail Station Rating for an Assessment to	
	Transit Oriented Development	59
3.1	Four Worldviews	64
3.2	Location and Sampling Size	69
4.1	Population of District of Gombak, Ampang and Petaling	
	Jaya	78
4.2	Number of Respondent by Location	83
4.3	Gender of Respondents	83
4.4	Age of Respondents	84
4.5	Race of Respondents	84
4.6	Occupation of Respondents	85
4.7	Educational Level of Respondents	85
4.8	Monthly Income of Respondents	86
4.9	Reliability Test Results Components of Management	
	that Influence Railway Station	87
4.10	Reliability Test Results Components of Management to	
	Enhance Railway Station	88

4.11	Reliability Test Results Impacts of Railway Station to	
	the Surrounding Development and Growth	89
4.12	Factor Analysis Results Components of Management	
	that Influence Railway Station	91
4.13	Factor Analysis Results Components of Railway Station	92
4.14	Factor Analysis Results Impacts of Railway Station to	
	the Surrounding Development and Growth	92
4.15	Factor Loadings of Items to Identify Components of	
	Management That Influence Railway Station	94
4.16	Factor Loadings of Items for Physical Characteristics of	
	the Management Components that Responsible to	
	Enhance the Management of Railway Station	96
4.17	Regression Model Summary for the Significance	
	Impact of the Railway Station Provision to the	
	Surrounding Development and Growth in the Study	
	Area (Component Location)	98
4.18	Regression Analysis for the Factors Responsible for the	
	Surrounding Development and Growth in the Study	
	Area (Component Location)	99
4.19	Regression Coefficients for the Factors Responsible for	
	the Surrounding Development and Growth in the Study	
	Area (Component Location)	99
4.20	Regression Model Summary for the Significance	
	Impact of the Railway Station Provision to the	
	Surrounding Development and Growth in the Study	
	Area (Component Infrastructure)	100
4.21	Regression Analysis for the Factors Responsible for the	
	Surrounding Development and Growth in the Study	
	Area (Component Infrastructure)	100
4.22	Regression Coefficients for the Factors Responsible for	
	the Surrounding Development and Growth in the Study	
	Area (Component Infrastructure)	102

4.23	Regression Model Summary for the Significance	
	Impact of the Railway Station Provision to the	
	Surrounding Development and Growth in the Study	
	Area (Component Accessibility)	102
4.24	Regression Analysis for the Factors Responsible for the	
	Surrounding Development and Growth in the Study	
	Area (Component Accessibility)	103
4.25	Regression Coefficients for the Factors Responsible for	
	the Surrounding Development and Growth in the Study	102
	Area (Component Accessibility)	103
4.26	Regression Model Summary for the Significance	
	Impact of the Railway Station Provision to the	
	Surrounding Development and Growth in the Study	
	Area (Component Connectivity)	104
4.27	Regression Analysis for the Factors Responsible for the	
	Surrounding Development and Growth in the Study	
	Area (Component Connectivity)	105
4.28	Regression Coefficients for the Factors Responsible for	
	the Surrounding Development and Growth in the Study	
	Area (Component Connectivity)	105
5.1	Station Scoring Method	126
5.2	Proposal Pattern for Rail Station Rating Assessment of	
	Transit Oriented Development	130

## LIST OF FIGURES

1.1	Research Process	8
2.1	Flowchart Showing the Correlation between Urban Rail	
	Station and TOD	41
2.2	Research Types	45
2.3	Deductive and Inductive Reasoning	45
2.4	The Interaction of Induction and Deduction in Social	
	Research	47
2.5	Development of Conceptual Framework to Propose Urban	
	Rail Station Rating for an Assessment of TOD	59
2.6	Operational Conceptual Framework to Propose Urban Rail	
	Station Rating for an Assessment to Transit Oriented	
	Development	60
3.1	Research Approach	65
3.2	Klang Valley Integrated Rail System – Kelana Jaya Line	68
4.1	Research Framework to Propose Urban Rail Station Rating	
	for an Assessment to Transit Oriented Development	81
5.1	The Main Components of Management That Influence	
	Railway station in the Study Area	112
5.2	Most Significant Components of Management That	
	Responsible to Enhance Railway Station Provision in the	
	Study Area	115
5.3	Impacts of the Existence of Urban Rail Station to the	
	Surrounding Area	124
5.4	Major Factors that Influence the Impacts	127

Relationship of Factors that Influence the Provision of
 Railway Station and Factors that Responsible to Enhance
 the Management of Railway Station as an Assessment to
 TOD in the Case Study Area

128



#### LIST OF ABBREVIATIONS

**Bus Rapid Transit** BRT

Comprehensive Development Plan CDP

Dewan Bandaraya Kuala Lumpur DBKL

**ECRL** East Coast Rail Line

**ERL** Express Rail Link Service

HSR

LRT

MRT

PERPUSTAKAAN TOD

## LIST OF APPENDICES

APPENDIX	TITLE	PAGE	
A	Reliability Test Results Components of Management		
	to Enhance Railway Stations	163	
В	Reliability Test Results Impacts of Railway Stations		
	to the Surrounding Development and Growth	166	
C	Factor Analysis Results Components of Railway		
	Stations	172	
D	Factor Analysis Results Impacts of Railway Stations		
	to the Surrounding Development and Growth	175	
Е	Factor Loadings of Items for Physical Characteristics		
	of the Management Components that Responsible to		
	Enhance the Management of Railway Station	181	
PERP	Questionnaire	183	
G	Expert Contact Details	105	

#### CHAPTER 1

#### INTRODUCTION

#### 1.1 Research Background

Sustainable development seeks to create an urban environment that maximizes economic growth and social equity while minimizing the natural environment (Renne, 2003). The population of Malaysia reached 33.45 million residents in 2021. People in Malaysia nowadays want to stay in the ultra-modern urban metropolitan areas rather than the suburbs. For instance, in 2017, approximately 75 percent of Malaysia's population lived in urban areas and cities (Hirschmann, 2020). This puts Malaysia as one of Southeast Asia's most urbanized countries. The metropolitan area of Greater Kuala Lumpur (GKL) (also known as the Klang Valley region) is centred in Malaysia's capital city of Kuala Lumpur. It includes other adjoining cities and towns in Selangor, covering 2,793 km² or approximately four times the size of Singapore. With more than 7.2 million people, this significant urban agglomeration is the country's main economic engine hub and most populated region (Kushairi, 2017; Hirschmann, 2020), the only one in the country equipped with an extensive public rail transportation system (Chuen et al., 2014).

The Dewan Bandaraya Kuala Lumpur (DBKL), the city council of Kuala Lumpur (KL), and the Selangor State Government through land use and town amendment planning policies. These government agencies have encouraged development within a 400-800 meter radius from a transit station. The impact of the development of the railway system in Kuala Lumpur on property prices has become a discussion topic among economists. The 2017 Budget, announced in 2016, allocated RM56.2 billion to fund new railway projects and track upgrades (MOF, 2017). The

government allocated a total of RM80 billion for developing rail transportation infrastructure in Kuala Lumpur and the surrounding area in 2016 (MOF, 2016). According to the Malaysian Sustainable Cities Program (2016), the aim of making Kuala Lumpur a world-class city includes more than just developing a railway system to boost public transportation. Its goal is to use rail transportation as a catalyst for transforming the surrounding areas into an integrated and sustainable development for residential and commercial (Malik, 2016).

The government has also prioritized and given incentives for the creation of the areas surrounding transit terminals in the Kuala Lumpur Structure Plan 2020. An intensive development near the transit terminal would be promoted to improve an integrated transportation strategy. DBKL has no direct control over the adequacy of infrastructure, facilities, and services due to municipal development and the growing population of Kuala Lumpur. DBKL must ensure that these services are well planned and coordinated to meet the city's residents (Pelan Struktur Kuala Lumpur, 2020). Indirectly, the city's growing population and disorganized development would exacerbate the numerous issues associated with a lack of development space, traffic congestion, business and residential areas, and basic amenities such as health, safety, and health. Between 1985 and 1997, the percentage of people who used public transportation fell from 34.3 percent to 19.7 percent. This indicates a change in public transportation demand, especially bus transportation, due in part to an increase in the standard of living, which leads to an increase in car ownership and a decrease in bus service. Increased dependency on private car transportation, in particular, has put a strain on the road network and led to traffic congestion. While traffic management has been implemented to improve traffic flow, especially in the city centre, it remains a problem as the number of vehicles on the roads continues to rise. Traffic management strategies alone are ineffective in improving the capacity of existing highways. As a result, to solve the issue, improvements to the rail-based transportation system have become the foundation of this structure plan.

The construction of a rail-based transportation system can potentially significantly reduce traffic congestion in the area. It has also indirectly affected the real estate sector and local businesses. Several studies have demonstrated that a rail station system's presence causes shifts in demand and market value of the land. In a

real sense, the introduction of a rail-based transportation system has significantly affected the environment's development and growth. This should be used as one of the methods for proper and conducive planning by all parties interested in making Kuala Lumpur a world-class city that meets the people's needs. To address urban transport issues, Transit Oriented Development (TOD) is now becoming a popular approach to optimise the use of land.

#### 1.2 Problem Statement

The increase in population, especially in the heart of the country, led to an increase in demand for homes, job seekers, and electric vehicles on the road, which also affected increased traffic congestion, greenhouse gas emissions, and other environmental, social, and economic impacts (Sohoni, Thomas, & Rao, 2017). The constant increasing trend of car ownership and car usage in Malaysia concerns both the government and the public as it maintains and exacerbates the country's current car dependence and traffic problems. According to the 12th Malaysia Economic Monitor of the World Bank (2015), the time Malaysians spend in traffic jams contributed to the loss of 1.1% to 2.2% of GDP in 2014, adding to the high cost of suburbanization, especially in highdensity urban centres such as Guara Lumpur (GKL). It warned the Malaysian government of the urgent need for an integrated urban transport system to stimulate sustainability. Urban transport is the backbone and lifeblood of urban areas, so any problems arising from it can affect the economic and social sustainability of the city. One fact we already know about Malaysian cities is that as they grow bigger, richer, and more, so does the ownership and use of vehicles, resulting in (among other things) traffic jam problems.

Debrezion, Pels, and Rietveld (2007), railway stations serve as nodes in transportation networks and locations in the urban world. They affect property value by affecting accessibility and the environment. A study was conducted on the effect on traffic and public transportation in Kuala Lumpur and the impact on the value of a real estate in the surrounding area. There was also a lot of research on the efficiency of the service, accessibility, safety, and facility features in rail station premises. Several studies indicate that the construction of railway systems impacts more than just

reducing traffic congestion. This is due to critical traffic congestion that forces residents to commute almost one to four hours daily (Yap & Goh, 2017). This ongoing issue amplifies the need for government and private developers to promote TOD in Malaysia's capital Kuala Lumpur, by allocating significant resources, which must be channelled best for the common good and long-term interests.

TOD is a term that describes the physical integration and linkage of public transportation investments and urban land development at or near a station (Cervero, 2012). TOD has become a popular tool for achieving sustainable development. TOD is a development that provides employment opportunities, accommodation, and services for transit users (Calthorpe, 1993; Cervero & Day, 2008; Papa & Bertolini, 2015). Although many TOD-related studies are conducted in developed economies (e.g. USA, UK and Australia), there is still a lack of relevant research in the context of developing economies. The one-size fits all approach to TOD does not seem to be supported (Kamruzzaman et al., 2014), justifying the need for additional research to gain deeper insights into the potential and requirements of TOD in Malaysia. Thus, KL has the potential to promote TOD due to its high population density, which is comparable to other major cities in Japan, Korea, and Singapore (The World Bank, 2015a).

However, the implementation of Malaysian TODs is still in its early stages, and the public is largely unaware of this liveable compact development concept (Yap & Goh, 2017). As Najib et al. (2020) highlight, the development of TODs in Malaysia is still unclear because of the lack of specific development and planning guidelines relating to TOD that have been gazetted at the federal level. The potential benefits of TOD are sometimes not well considered (Abutaleb et al., 2020). There also remains a substantial gap in the knowledge of the underlying factor structure of a successful TOD in a developing Asian country such as Malaysia, as most published studies are related to the Western world and developed East Asian countries with a subtropical climate.

One of the key missions of the Government Transformation Programme (GTP) is to create an integrated and efficient public transportation system while also improving urban living conditions. Researchers must look at how to maximize the use efficiency of urban space and perfect urban functions while achieving the collective and distributive role of railway passenger transportation. In order to achieve the goal

of making Kuala Lumpur a world-class capital, or "The Great Kuala Lumpur," financial and growth planning should not be limited to addressing current issues such as traffic congestion. It should be able to meet the needs of residents in the future, such as residential, commercial, and other needs that can be met through integrated growth for the convenience and comfort of Kuala Lumpur residents for a long time.

Because of the numerous benefits provided by the railway transportation system to the city of Kuala Lumpur, especially in terms of the development of the surrounding area, this study examines the relationship between station provision and development in the surrounding area. So, with broad financial provisions provided by the government, all of the coordinated preparation pays off. The study suggests a system to measure the level of achievement of a station built or in the pipeline to be developed using the rating method. As a result, this study discusses how station or terminal growth is linked to TOD. Each station has to reach or exceed a sustainable NKU TUN AMINA level of TOD.

#### 1.3 **Research Questions**

The following research questions need to be addressed based on the problem statement.

- What are the main management components that influence the provision of i). railway stations in this study area?
- ii). What are the contributing factors responsible for enhancing the management of railway station provision that is responsible for enhancing the transitoriented development in the study area?
- iii). How to assess the impacts of urban rail stations on the surrounding growth and development concerning Transit Oriented Development in the study area.
- iv). What is a proposed and validate urban rail assessment model for a Transit Oriented Development?



#### 1.4 **Research Aim**

This research aims to develop an urban rail station assessment model using the TOD concept.

#### 1.5 **Research Objectives**

- i). To determine the main components of management that influence railway stations in the study area.
- ii). To evaluate the major significant management components of urban rail stations which are responsible for enhancing the TOD in the study area.
- iii). To analyze the significant impacts of urban rail stations on the surrounding growth and development in relation to TOD in the study area.
- To propose and validate an urban rail station assessment model for a iv). AKAAN TUNKL station using the TOD concept.

#### 1.6 **Scope of Study**

The research scope is to identify the main management component that influences the existence of an urban railway station. The management component includes the activities of setting the strategy of an organization and coordinating the efforts of its employees or volunteers to accomplish its objectives through the application of available resources. At first, one views management functionally, such as measuring a quantity, adjusting plans, and meeting goals. Many factors influence the development and growth of the surrounding Railway Station. Information regarding land use, population characteristics, economic base, distribution of functional units, and the image and identity of locality need to be reviewed to focus on preliminary findings that will form a module of development and growth in the area around Railway Station. This research identifies three major attributes related to strategic planning linked with the importance and performance of transport terminals that should be included in the critical evaluation to provide a station that can reach people's expectations.

Infrastructure, location, and accessibility make up these three key factors. It evaluates the most significant management components responsible for enhancing the study's urban rail station provision. The research proposes a rating method for the urban railway station or terminal as a guide in Transit-Oriented Development.

In addition, the research scope for this study is to demonstrate the assessment model for the TOD in Kuala Lumpur. For this purpose, the basic information on the station area population serves as an important input for the appraisal. Most TOD-related research has drawn their data from the survey area to gain information about the population of the station area. For this research, the target population were the resident of Kuala Lumpur and those working in Kuala Lumpur City.

However, this research only focuses on the three research areas, commercial, residential, and mixed residential-commercial, which are included in the study area. Three zones identified as an area of research are three stations along Kelana Jaya to Gombak route known as the Kelana Jaya line, starting from KJ1 Gombak to KJ24 station Kelana Jaya. The three stations selected were KJ24, the Kelana Jaya line Station represents a residential area, station KJ7 Dato' Keramat represents residential area, and station KJ1 Gombak represents a mixed residential-commercial area.

# 1.7 Research Process

The research process shows the process of how the research is done. This is demonstrated in figure 1.1. Through five stages, it began with the determination of the research title. It identified issues related to research, literature reviews, data collection, data processing and analysis, and the summary review or conclusion. The problem statement has been built from the issues derived from observation of the study area. Besides that, it also considers reports from sources of Government through its economic planning. The problem statement is obtained from various sources in the mass media. The problem statements are further examined in the literature review, whereas the title of this study was created by compiling the problem statements. The data collection process was done based on the research's approach, strategy and method. After that, the data was analysed, and a researcher included the analysis results in an easy-to-understand format. Premier data were collected through questionnaires

#### REFERENCES

- Adji Prama Priadmaja, Anisa, Lutfi Prayogi (2017). Penerapan Konsep Transit

  Oriented Development (TOD) Pada Penataan Kawasan di Kota Tangerang.

  Fakultas Teknik Universitas Muhammadiyah Jakarta.
- Aldagheiri, M. (2010). The expected role of railways in the economic development of Saudi Arabia. *Urban TransportXVI*, 111, 157-67.
- Ambak, K., Ismail, R., Abdullah, R. A., & Borhan, M. N. (2011). Using structural equation modeling and the behavioral sciences theories in predicting helmet use. *International Journal on Advanced Science, Engineering and Information Technology*, 1(6), 639-645.
- Alzheimer Europe, (2009). Types of research: The four main approaches. Retreived from https://www.alzheimer-europe.org/Research/Understanding-dementia-research/Types-of-research/The-four-main-approaches
- Ang, J. B. (2008). Economic development, pollutant emissions and energy consumption in Malaysia. *Journal of Policy Modeling*, 30(2), 271-278.
- Armstrong, J., & Preston, J. (2011). Alternative railway futures: growth and/or specialisation? *Journal of Transport Geography*. Retrieved from http://www.sciencedirect.com
- Armstrong, J., & Gourvish, T. (2000). London's railways—Their contribution to solving the problem of growth and expansion. *Japan Railway and Transport Review*, 23, 4-13.
- Arup, V. (2011). Understanding the Transport Infrastructure Requirements to Deliver Growth in England's Core Cities. *Final Report to the Core Cities Group, July*. Retreived from: https://volterra.co.uk/wp-content/uploads/2013/02/Volterra-Core-Cities-Report-Understanding-the-transport-infrastructure-requirements.pdf

- Ary, D., Jacobs, L. C., Razavieh, A., & Sorenson, C. (2002). *Introduction to research in education*. Wadsworth. pp.582
- Ashraf, R., & Yousaf, S. (2018). Union Railways: Ad Spot Pricing Dilemma?(B). Asian Journal of Management Cases, 15(2), 184-195.
- Assa Amiril, A.H. Nawawi, R. Takim and S.N.F. Ab-Latif (2014). *The Importance and Implementation of Sustainability Factors in Malaysian Railway Projects*. Universiti Teknologi MARA (UiTM), Shah Alam, Malaysia.
- Assa Amiril, A.H. Nawawi, R. Takim and S.N.F. Ab-Latif (2014). *Transportation infrastructure project sustainability factors and performance*. Procedia-Social and. Retrieved from http://www.sciencedirect.com
- Babbie, E. R. (2020). The practice of social research. Cengage learning.
- Banister, D., & Berechman, Y. (2001). Transport investment and the promotion of economic growth. *Journal of transport geography*, 9(3), 209-218.
- Barter, P. A. (2004). Transport, urban structure and lock-in in the Kuala Lumpur Metropolitan Area. *International Development Planning Review*, 26(1), 1.
- Berger, D. E. (2014). *Introduction to multiple regression*. Claremont Graduate University. Retrieved from http://phd.meghan-smith.com/wp-content/uploads/2016/05/MR14-57-70-Intro-to-MR.pdf
- Bernama, (2018). SPAD: *Public transport daily ridership on the rise*. Retreived from https://www.freemalaysiatoday.com/category/nation/2018/03/06/spad-public-transport-daily-ridership-on-the-rise/
- Bernick, M., & Cervero, R. (1997). *Transit villages in the 21st century*. New York: McGraw-Hill
- Bertolini, L., Curtis, C., & Renne, J. (2012). Station area projects in Europe and beyond: Towards transit oriented development?. *Built Environment*, 38(1), 31-50.
- Beyzatlar, M., & Kustepeli, Y. (2012). *Infrastructure, economic growth and population density in Turkey*. Retrieved from https://papers.ssrn.com
- Bhattacherjee, Anol. University of South Florida. "Social Science Research: Principles, Methods, and Practices" (2012). Textbooks Collection. 3.
- Black, A. (2005). Sustainability and Change in Rural Australia, University of NSW Press, Sydney. C2.

- Bollinger, C. R., & Ihlanfeldt, K. R. (1997). The impact of rapid rail transit on economic development: The case of Atlanta's MARTA. *Journal of Urban Economics*, 42(2), 179-204.
- Borgatti SP 1999. Elements of Research. Retrieved from<a href="http://www.analytictech.com/mb313/elements.htm">http://www.analytictech.com/mb313/elements.htm</a>. (Retrieved on August 17, 2018
- Borg, M., & Orsini, R. (2008). Transit oriented development—integrating land-use and transport in small island states. Urban Transport XIV: *Urban Transport and the Environment in the 21st Century*, 14, 457. WIT Press. Southampton, Boston.
- Bowling, A. (2001). *Measuring disease*. Buckingham: Open University Press. pp.23-68)
- Brace, N., Snelgar, R., & Kemp, R. (2012). SPSS for psychologists. (5th Ed). England. Palgrave Macmillan. pp. 428.
- Bradford, A. (2017). Deductive Reasoning vs. Inductive Reasoning. Retrieved from Deductive Reasoning vs. Inductive Reasoning: https://www.livescience.com/21569-deduction-vs-induction.html
- Brady, J., & Parker, A. J. (1975). The factorial ecology of Dublin: a preliminary investigation. *Economic and Social Review*, 7(1), 35-54.
- Briginshaw, D. (2001). Railway Reform Reaches Phase 3 in Malaysia. *International Railway Journal and Rapid Transit Review*, 41 (7).
- Bruinsma, F., Pels, E., Rietveld, P., Priemus, H., & van Wee, B. (2008). The impact of railway development on urban dynamics. *In Railway Development* (pp. 1-11). Physica-Verlag HD.
- Bunnell, T., Barter, P. A., & Morshidi, S. (2002). Kuala Lumpur metropolitan area: A globalizing city–region. *Cities*, 19(5), 357-370.
- Bunnell, T. (2013). Encountering Kuala Lumpur through the "travel" of UMPs. In Urban megaprojects: A worldwide view. *Emerald Group Publishing Limited*. (13) 61-79
- Burney, A., & Saleem, H. (2008). Inductive and deductive research approach.

  Department of Computer Science, University of Karachi, Pakistan, 22.

- Calthorpe, P. (1994). The Region. "Forward in The New Urbanism: Toward an Architecture of Community by Peter Katz.
- Calthorpe, Peter (1993). *The Next American Metropolis: Ecology, Community, and the American Dream*. New York: Princeton Architectural Press. ISBN 9781878271686.
- Camp, W. (2001). Formulating and evaluating theoretical frameworks for career and technical education research. *Journal of Vocational Education Research*, 26(1), 4-25.
- Cervero, R. (1998). *The transit metropolis: a global inquiry. Island press*. Island Press. Washington, D.C. Cavelo, California.
- Cervero, R., Hall, P., & Landis, J. (1990). *Transit Joint Development in the United States. Of Urban & Regional Development*. Retrieved from https://escholarship.orgCervero,
- Cervero, R., Ferrell, C., & Murphy, S. (2002). Transit-oriented development and joint development in the United States: *A literature review. TCRP research results digest*, (52).
- Cervero, R. (2004). Transit oriented development in America: experiences, challenges, and prospects. Transportation Research Board, National Research Council.
- Chew Tai Chong (2009). Sustainable Railway Development through Careful Planning, Design and implementation. MTR Corporation. Sustainability Report 2009.
- Choi, J. J., Park, S. H., & Kim, J. S. (2007). Dynamic adhesion model and adaptive sliding mode brake control system for the railway rolling stocks. *Proceedings of the Institution of Mechanical Engineers, Part F: Journal of Rail and Rapid Transit*, 221(3), 313-320.
- Cox, W. (2013). Transit Policy in an Era of the Shrinking Federal Dollar. Heritage Foundation. Retreived from http://www.heritage.org/research/reports/2013/01/transit-policy-in-an-era-of-theshrinking-federal-dollar.
- Creswell, J. W., & Creswell, J. D. (2017). *Research design: Qualitative, quantitative, and mixed methods approaches*. Sage publications.

- Curtis, C., Renne, J.L. and Bertolini, L. (2009) *Transit Oriented Development: Making It Happen*. Ashgate Publishing, Ltd., Farnham.
- David Biggs. Impact of investment in railway stations and related development: new study outlines the business case. Network Rail's Director of Property (2011).
- DBKL. Pelan Struktur Kuala Lumpur 2020 (2004).
- Debrezion, G., Pels, E., & Rietveld, P. (2007). The impact of railway stations on residential and commercial property value: a meta-analysis. *The Journal of Real Estate Finance and Economics*, 35(2), pp 161–180.
- DeCoster, J. (2005). *Scale construction notes*. Retrieved from http://www.stat-help.com/scale.pdf.
- Dejan M., Vincent B., Stephen P. (2015). *Efficiency in Railway Operations and Infrastructure Management*. International Transport Forum, Paris, France.
- Denscombe, M. (2006). Web-based questionnaires and the mode effect: An evaluation based on completion rates and data contents of near-identical questionnaires delivered in different modes. *Social Science Computer Review*, 24(2), 246-254.
- Deslandes G., (2014), "Management in Xenophon's Philosophy: A Retrospective Analysis", 38th Annual Research Conference, Philosophy of Management, 2014, July 14–16, Chicago, USA
- Diaz, R. B., & Mclean, V. A. (1999, May). Impacts of rail transit on property values.

  In American *Public Transit Association Rapid Transit Conference Proceedings* (pp. 1-8).
- Dittmar, H., & Ohland, G. (Eds.). (2012). *The new transit town: Best practices in transit-oriented development*. Island Press. Washington Covelo. London
- Đorđević, V. B. (2002). Testing in multiple regression analysis. Facta universitatisseries: *Economics and Organization*, 1(10), 25-29.
- Dr Marta Felis-Rota (2011), *Railway Stations and the Growth of English Towns*. Retrieved from http://www.ehs.org.uk/home/index.html.
- Drost, E. A. (2011). Validity and reliability in social science research. Education *Research and perspectives*, 38(1), 105-123.
- Du, H., & Mulley, C. (2007). The short-term land value impacts of urban rail transit: Quantitative evidence from Sunderland, UK. *Land Use Policy*, 24(1), 223-233.

- Duncan, M., & Cook, D. (2014). Is the provision of park-and-ride facilities at light rail stations an effective approach to reducing vehicle kilometers traveled in a US context? Transportation Research Part A: Policy and Practice. Retrieved from http://www.sciencedirect.com
- Ela Babalik. (2000), A thesis submitted to the University of London for the degree of Doctor of Philosophy. Centre for Transport Studies. University College London. August 2000.
- Enizan, O. Z. (2011). Investigating the Effects of Tangible and Intangible Factors on Customers Perceived Service Quality and Loyalty in Hotel Industry in Al-Ladhiqiya. *Retrieved*, 15(06), 2013.
- Farah Waheda, Rahah, Nurull Syahira, Nidaa Ul Hani. Government and Development of Rail Transport in Malaysia (2015). 1-60.
- Farley, K. (2010). Patterns and trends in ethnic residential segregation in England, 1991-2001: a quantitative and qualitative investigation. Durham University: Ph.D Thesis.
- Fei, L M. (2013), Empirical Study on High Rise Residential Prices. Towards Mass Rapid Transit (MRT) Development in Selected Area. Universiti Tun Hussein Onn Malaysia. 99-100.
- Field, A. (2013). *Discovering statistics using IBM SPSS statistics*. (4th Ed). London. SAGE.
- French, D. (2009). Residential segregation and health in Northern Ireland. *Health & Place*, 15(3), 888-896.
- Geng, B., Bao, H., & Liang, Y. (2015). A study of the effect of a high-speed rail station on spatial variations in housing price based on the hedonic model. *Habitat International*. Retrieved from http://www.sciencedirect.com
- Geurs, K., Maat, K., Rietveld, P., & de Visser, G. (2012). Transit Oriented Development in the Randstad South Wing: goals, issues and research. *In Building the Urban Future and Transit Oriented Development* (pp. 1-21). Université Paris-Est.
- Ghami, Z. (1998). *Malaysia's First Privatised Railway System The STAR LRT. A*Case Study on Public-Private Partnership. Public Transport International.

  Retrieved from https://trid.trb.org

- Gilgun, J. F. (2013). Grounded theory, deductive qualitative analysis, and social work research and practice. *Qualitative research in social work*, 107, 107-135.
- Ginther, A. J., Washabaugh, K. F., & Snowdon, C. T. (2000). Measurement of scrotum and testis size of unrestrained captive cotton-top tamarins (Saguinus oedipus oedipus). *American Journal of Primatology: Official Journal of the American Society of Primatologists*, 51(3), 187-195.
- Gleave, S. D. (2011). The Value of Station Investment: Research on Regenerative Impacts, report prepared for Network Rail: London.
- Gliem, J. A., & Gliem, R. R. (2003). Calculating, interpreting, and reporting Cronbach's alpha reliability coefficient for Likert-type scales. *Midwest Research-to-Practice Conference in Adult, Continuing, and Community Education*.
- Gomez, C. P., Omar, M., & Nallusamy, R. (2019). A Study on the Benefits of Transit Oriented Development in Malaysia And Incoporation of Those Benefits in Planning. *In MATEC Web of Conferences (Vol. 266, p. 06016). EDP Sciences*.
- Gorard, S. (2001). *Quantitative methods in educational research: The role of numbers made easy*. London and New York: Continuum. pp.200
- Gordon, P., & Richardson, H. (1997). *Are compact cities a desirable planning goal?*Journal of the American Planning. Retrieved from http://www.tandfonline.com
- Graham R. Crampton. (2003), Economic Development Impacts of Urban Rail

  Transport Economics Department, Reading University, Whiteknights, Paper 295
- Gray, I., & Foyal, H. (1987). *Henri Fayol's Classic General and Industrial Management*. Georgia: Center for Effective Performance
- Green, H. E. (2014). Use of theoretical and conceptual frameworks in qualitative research. *Nurse researcher*, 21(6). 34-38
- Greene, J. C., & Caracelli, V. J. (2003). Making paradigmatic sense of mixed methods practice. *Handbook of mixed methods in social and behavioral research*, 9, 91-110.
- Griffin, R. W. (2012). Management. Cengage Learning. 11th edition. South-Western.
- Golafshani, N. (2003). Understanding reliability and validity in qualitative research. *The qualitative report*, 8(4), 597-607.

- Guan, H., Yin, Y., Yan, H., Han, Y., & Qin, H. (2007). Urban railway accessibility. *Tsinghua Science & Technology*, 12(2), 192-197.
- Gudelia C. Saporna, Ryan A. Claveria and Smitha Geetha. (2012), Foreigners, Satisfaction on the Country's Rail Services and Its Impact on Their Stay in Malaysia. School of Hospitality, Taylors University Lakeside Campus, Malaysia
- Guerard, J. B. (2013). Regression analysis and forecasting models. *In Introduction to Financial Forecasting in Investment Analysis*. New York. Springer pp.19-45.
- Hair, J. F., Black, W. C., Babin, B. J., & Anderson, R. E. (2010). *Multivariate data analysis* (7th Ed.). UK. Pearson.
- Hasan, K. M. (2010). Simple linear regression model is misleading when used to analyze quantitative diffusion tensor imaging data that include young and old adults. *American Journal of Neuroradiology*, 31(9), E80-E80.
- Haywood, R. (2005). Co-ordinating urban development, stations and railway services as a component of urban sustainability: an achievable planning goal in Britain?. *Planning theory & practice*, 6(1), 71-97.
- Henderson, J. (2011). Railways as heritage attractions: Singapore's Tanjong Pagar station. *Journal of Heritage Tourism*. Retrieved from http://www.tandfonline.com
- Hess, D. B., & Almeida, T. M. (2007). Impact of proximity to light rail rapid transit on station-area property values in Buffalo, New York. *Urban studies*, 44(5-6), 1041-1068.
- Hoffmann, J. P. (2010). *Linear regression analysis: Applications and assumptions*. (2nd Ed) Brigham Young University, Provo, 1-285.
- Huang, H. (1996). The land-use impacts of urban rail transit systems. *Journal of Planning Literature*, 11(1), 17-30.
- Huggins, M., & Tolson, J. (2001). The railways and sport in Victorian Britain: A critical reassessment. *The Journal of Transport History*. Retrieved from http://www.ingentaconnect.com
- Hurst, N. B., & West, S. E. (2014). Public transit and urban redevelopment: The effect of light rail transit on land use in Minneapolis, Minnesota. *Regional Science* and Urban Economics, 46, 57-72.

- Imenda, S. (2014). Is there a conceptual difference between theoretical and conceptual frameworks?. *Journal of social sciences*, 38(2), 185-195.
- Jolly, I. (2014). *Steamed up about train stations*. Academy (blog). London: BBC. Retrieved from http://www.bbc.co.uk/blogs/academy
- InvestKL, (2016). Performance Report, Retrieved from, https://www.investkl.gov.my/clients/asset\_28B5D799-69B3-4BCB-B61B-D284619547A3/uploads/FlipPage\_2016/mobile/index.html#p=3
- Israel, E., & Cohen-Blankshtain, G. (2010). Testing the decentralization effects of rail systems: Empirical findings from *Israel. Transportation Research Part A:*\*Policy Retrieved from http://www.sciencedirect.com
- Ishiyaku, B. (2016). Evaluation of Nigerian Public Housing Performance Using Accupants' Experience and Satisfaction. Universiti Tun Hussein Onn Malaysia: Ph.D Thesis.
- Jabareen, Y. (2009). Building a conceptual framework: philosophy, definitions, and procedure. *International journal of qualitative methods*, 8(4), 49-62.
- Johanson, G. A., & Brooks, G. P. (2010). Initial scale development: sample size for pilot studies. *Educational and psychological measurement*, 70(3), 394-400.
- Jeevan, J., Chen, S., & Lee, E. (2015). The challenges of Malaysian dry ports development. The Asian Journal of Shipping and Logistics. Retrieved from http://www.sciencedirect.com
- Jitsuzumi, T., & Nakamura, A. (2010). Causes of inefficiency in Japanese railways: Application of DEA for managers and policymakers. *Socio-Economic Planning Sciences*. Retrieved from http://www.sciencedirect.com
- Johnson, R. B., Onwuegbuzie, A. J., & Turner, L. A. (2007). Toward a definition of mixed methods research. *Journal of mixed methods research*, 1(2), 112-133.
- Johnston, R., Forrest, J., & Poulsen, M. (2001). Sydney's ethnic geography: new approaches to analysing patterns of residential concentration. *Australian Geographer*, 32(2), 149-162.
- Kasraian, D., Maat, K., & van Wee, B. (2016). Development of rail infrastructure and its impact on urbanization in the Randstad, the Netherlands. *Journal of Transport and Land Use*, 9(1), 151-170.

- Katsikis, Z. (1993). *Rambling the Railways of Malaysia*. International Railway Traveler.
- Keijer, M. J. N., & Rietveld, P. (2000). How do people get to the railway station? The Dutch experience. *Transportation planning and technology*, 23(3), 215-235.
- Kellett, J. (2012). *The impact of railways on Victorian cities*. Retrieved from https://books.google.com/impact of railway facilities to surrounding growth
- Kido, E. M. (2005). Aesthetic aspects of railway stations in Japan and Europe, as a part of "context sensitive design for railways". *Journal of the Eastern Asia Society for Transportation Studies*, 6, 4381-4396.
- Kiggundu, A. T. (2009). Financing public transport systems in Kuala Lumpur, Malaysia: challenges and prospects. *Transportation*, 36(3), 275-294.
- Kim, A. H., & White, M. J. (2010). Panethnicity, ethnic diversity, and residential segregation. *American Journal of Sociology*, 115(5), 1558-1596.
- Knight, R. L., & Trygg, L. L. (1977). Evidence of land use impacts of rapid transit systems. *Transportation*, 6(3), 231-247.
- Knobloch, N. A. (2003). Building conceptual and theoretical frameworks that inform research. Retrieved from http://public.iastate.edu/.
- Knowles, R. D. (2012). Transit oriented development in Copenhagen, Denmark: from the finger plan to Ørestad. *Journal of transport geography*, 22, 251-261.
- Kothari, C. R. (2004). Research methodology: Methods and techniques. New Age International.
- Krejcie, R. V., & Morgan, D. W. (1970). Determining sample size for research activities. *Educational and psychological measurement*, 30(3), 607-610.
- Kumar, R. (2018). Research methodology: A step-by-step guide for beginners. Sage.
- Kunjo Raman, K., Kamaruddin, N. F., Abdullah, N. F., & Tan, M. Y. (2015). Satisfaction of generation Y on railway transport in central region of Malaysia. Faculty of Entrepreneurship and Business. Universiti Teknology Malaysia.
- Labaree, R. (2013). Organizing your social sciences research paper: Theoretical framework. *USC Libraries, University of Southern California*.
- Landis, J., Cervero, R., & Hall, P. (1991). *Transit joint development in the USA: an inventory and policy assessment. Environment and Planning C*: Retrieved from http://journals.sagepub.com

- Lee, G. B. (1988). The future of urban planning in Malaysia. *Habitat International*, 12(4), 5–12.
- Leong Z. C. (2016). The Exciting Project. Retrieved from http://zcleong.blogspot.my
- Lewis, I., Seneijn, J. (Jake), & Vellenga, D. (2001). Issues and Initiatives Surrounding Rail Freight Transportation in Europe. *Transportation Journal*. Retrieved from http://www.jstor.org/stable/20713490
- Linden, R. N., Mahoney, J. P., & Jackson, N. C. (1989). Effect of compaction on asphalt concrete performance. *Transportation research record*, (1217).
- Lingru Yang (2014). Explore the Impact of the Metro Station to the Surrounding Area. The 2nd International Symposium on Rail Transit Comprehensive Development (ISRTCD). Retrieved from <a href="https://link.springer.com">https://link.springer.com</a>.
- Loukaitou-Sideris, A., Cuff, D., & Higgins, T. (2012). Impact of High-Speed Rail Stations on Local Development: *A Delphi Survey. Built*. Retrieved from http://www.ingentaconnect.com
- Lyons G., Jain J., Weir I., (2016). Changing times—A decade of empirical insight into the experience of rail passengers in Great Britain. *Journal of Opened Innovation: Technology, Market and Complexity*, 57, 94–104.
- Macchi, M., Garetti, M., Centrone, D., Fumagalli, L., & Pavirani, G. P. (2012).
  Maintenance management of railway infrastructures based on reliability analysis. *Reliability Engineering & System Safety*, 104, 71-83.
- Mackenzie, N., & Knipe, S. (2006). Research dilemmas: Paradigms, methods and methodology. *Issues in educational research*, 16(2), 193-205.
- Mahmoud, A. (2018) *Railway Station*. Faculty of Engineering, Architecture Department. Cairo University. 8-9.
- Makadok, R., Burton, R., & Barney, J. (2018). A practical guide for making theory contributions in strategic management. *New Theory in Strategic Management*. 39(6), 1527-1800.
- Malaymail. (2017). ECRL project to boost GDP of three East Coast states by 1.5pc.

  Retrieved from https://www.malaymail.com/news/malaysia/2017/03/08/ecrl-project-to-boost-gdp-of-three-east-coast-states-by-1.5pc/1330565

- Malik Asghar Naeema (2016). Policies and Issues Concerning Urban Sprawl and Compact Development Paradism Adoption in Greater Kuala Lumpur, Malaysia. MIT-UTM Malaysia Sustainable Cities Program
- Masirin, M. I. M., Fuad, I. I. A., & Nordin, N. H. (2016). Railway Station Facilities in Rural and Urban Services Based on Observation and User Feedback. *In MATEC Web of Conferences* (Vol. 47). EDP Sciences.
- Masson, S., & Petiot, R. (2009). Can the high speed rail reinforce tourism attractiveness? The case of the high speed rail between Perpignan (France) and Barcelona (Spain). *Technovation*, 29(9), 611-617.
- Maxwell, J. A. (2012). *Qualitative research design: An interactive approach*. Sage publications.
- McFadden, D. Modeling the choice of residential location. 1978. *Transportation Research Record*, 673. Retrieved from https://onlinepubs.trb.org/Onlinepubs/trr/1978/673/673-012.pdf
- McCartney, S., & Arnold, A. J. (2002). Financial reporting in the context of crisis: reconsidering the impact of the mania on early railway accounting. *European Accounting Review*, 11(2), 401-417.
- McCalla, R., Slack, B., & Comtois, C. (2001). Intermodal freight terminals: locality and industrial linkages. *The Canadian Geographer*. Retrieved from http://onlinelibrary.wiley.com
- Meyer, M. D., & Miller, E. J. (2001). *Urban Transportation Planning: A Decision-Oriented Approach McGraw Hill*. New York.
- Miller, G. (1984). Inference on a future reliability parameter with the Weibull process model. *Naval research logistics quarterly*, 31(1), 91-96.
- Ministry of Finance. Bernama.com (2016) *Inti Pati Ekonomi Bajet 2017*. Ministry of Finance. Budget 2017. 16-18.
- Ministry of Transport, Malaysia (2018). "Statistics of Rail Transport". Report.
- Mintzberg, H. (1996). Generic corporate strategies. MINTZBERG, Henry; QUINN, James B. The Strategy Process: Concepts, Contexts, Cases. USA: Prentice Hall, 3ª edição, 717-721.
- Moghaddam, D. K., Maat, K., & van Wee, G. P. (2014). Development of rail infrastructure and its impact on urbanisation in the Randstad Holland. In World

- Symposium on Transport and Land Use Research 2014, Delft, the Netherlands (pp. 1-23). WSTLUR.
- Mohammad Ismail, I. H., & Zainuddin, N. (2012). Customer satisfaction on railway transport service in Malaysia (KTMB). Pusat Pengajian Pengurusan, Teknologi dan Logistik (STML), Universiti Utara Malaysia. ISBN: 9789832078739.
- Mohajan, H. K. (2017). Two criteria for good measurements in research: Validity and reliability. *Annals of Spiru Haret University. Economic Series*, 17(4), 59-82.
- Mohajeri, N., & Amin, G. R. (2010). Railway station site selection using analytical hierarchy process and data envelopment analysis. *Computers & Industrial Engineering*, 59(1), 107-114.
- Mohamad, H. (2003). Rail Transportation in Kuala Lumpur. *Japan Railway and Transport Review*, 35, 21-7.
- Mohit, M. A., Ibrahim, M., & Rashid, Y. R. (2010). Assessment of residential satisfaction in newly designed public low-cost housing in Kuala Lumpur, Malaysia. *Habitat international*, 34(1), 18-27.
- Mohamad, J., & Kiggundu, A. T. (2007). The rise of the private car in Kuala Lumpur, Malaysia. *IATSS research*, 31(1), 69.
- Morgan, D. L. (2007). Paradigms lost and pragmatism regained: Methodological implications of combining qualitative and quantitative methods. *Journal of mixed methods research*, 1(1), 48-76.
- MOT. (2019). Malaysia Transportation Statistics. Retrieved from https://www.mot.gov.my/en/Statistik%20Tahunan%20Pengangkutan/Transport%20Statistics%20Malaysia%202019.pdf
- Moy, F. M., Gan, C. Y., & Zaleha, M. K. S. (2004). Body mass status of school children and adolescents in Kuala Lumpur, Malaysia. *Asia Pacific journal of clinical nutrition*, 13(4), 324-329.
- Naidu, G. (2007). Infrastructure development in Malaysia. International Infrastructure Development in East Asia Towards Balanced Regional Development and Integration, ERIA Research Project Report 2007-2, Chiba:IDE-JETRO, pp.204-227.
- Nathan, K. (2002). *Malaysia—Singapore Relations: Retrospect and Prospect.*Contemporary Southeast Asia. Retrieved from <a href="http://www.jstor.org">http://www.jstor.org</a>

- Nechyba, T., & Walsh, R. (2004). Urban sprawl. The Journal of Economic Perspectives. Retrieved from http://www.ingentaconnect.com
- Nelson, A. C. (1992). Effects of elevated heavy-rail transit stations on house prices with respect to neighborhood income. Transportation Research Record, (1359). Retrieved from https://trid.trb.org
- Newman, P., & Jennings, I. (2012). Cities as sustainable ecosystems: principles and practices. Island Press. Washington Covelo. London
- Nik Zulfazlin. Mohd Sistem Pengangkutan diMalaysia. http://engb.facebook.com/nmz5115 (2015).
- Nordin, N. H., Mohd Masirin, M. I., Ghazali, M. I., & Azis, M. I. (2014). Appraisal on rail transit development: a review on train service and safety. Faculty of Civil and Environmental Engineering, Universiti Tun Hussein Onn Malaysia. AMINAT 2014.
- NPP. (2010). National Physical Plan. Retrieved from https://www.academia.edu/8576257/NPP\_National\_Physical\_Plan
- NUP. (2016).Urbanization from: **National** Policy. Retreived https://www.mbi.gov.my/en/citizens/national-urbanization-policy
- Nurdden, A., Rahmat, R. A. O. K., & Ismail, A. (2007). Effect of transportation policies on modal shift from private car to public transport in Malaysia. Journal of applied Sciences, 7(7), 1013-1018.
- Omar, D. B., & Leh, O. L. H. (2009). Malaysian development planning system: Kuala Lumpur Structure Plan and public participation. Asian Social Science, 5(3), 30
- Padzi, F., & Ibrahim, F. (2012). Accessibility of Visually Impaired Passengers at Urban Railway Stations in the Klang Valley. International Transaction Journal of Engineering, Management, & Applied Sciences & Technologies. Retrieved from https://www.researchgate.net
- Pagliara, F., & Papa, E. (2011). Urban rail systems investments: an analysis of the impacts on property values and residents' location. Journal of Transport Geography, 19(2), 200-211.
- Pallant, J. (2007) SPSS Survival Manual: A step by step guide to data analysis using SPSS for Windows (Version 10).

- Papa, E. (2007). Transit Oriented Development: a Solution for Station Area planning. *Journal of Land Use, Mobility and Environment*, 1, 15-21.
- Papa, E., Pagliara, F., & Bertolini, L. (2008). Rail system development and urban transformations: Towards a spatial decision support system. *In Railway Development* 337-357. Physica-Verlag HD.
- Phang, S. Y. (2003). Strategic development of airport and rail infrastructure: the case of Singapore. *Transport Policy*, 10(1), 27-33.
- Phang, S. Y. (2007). Urban rail transit PPPs: Survey and risk assessment of recent strategies. *Transport Policy*, 14(3), 214-231.
- Powell, J. (2005). *The future for rail in Southeast Asia*. International Railway Journal. Retrieved from https://trid.trb.org
- Priemus, H. (2008). Urban dynamics and transport infrastructure: towards greater synergy. *In Railway Development* (pp. 15-33). Physica-Verlag HD.
- Pucher, J., Peng, Z. R., Mittal, N., Zhu, Y., & Korattyswaroopam, N. (2007). Urban transport trends and policies in China and India: impacts of rapid economic growth. *Transport reviews*, 27(4), 379-410.
- Rasiah, R. (2004). Exports and technological capabilities: A study of foreign and local firms in the electronics industry in Malaysia, the Philippines and Thailand. *The European Journal of Development Research*, 16(3), 587-623.
- Raju, V., Abdullah, A., & Arulrajah, A. (2003). Ground treatment using dry deep soil mixing for a railway embankment in Malaysia., Putrajaya, University Putra Malaysia, Malaysia.
- Ray, O. (2005). *Hybrid abductive inductive learning*. University of London: Ph.D. Thesis.
- Roberts, P., & Priest, H. (2006). Reliability and validity in research. *Nursing standard*, 20(44), 41-46.
- Rodrigue, JB., & Slack, B. (2017). *The Function of Transport Terminals*. Retrieved from https://transportgeography.org/contents/chapter6/function-of-transport-terminals/
- Rodrigue, JP (2017). *The Geography of Transport Systems*. (4th Ed). Routledge. New York. pp. 440

- Rondinelli, D., & Berry, M. (2000). Multimodal transportation, logistics, and the environment: managing interactions in a global economy. *European Management Journal*. Retrieved from http://www.sciencedirect.com
- Sanchez, T. W., Stolz, R., & Ma, J. S. (2004). Inequitable effects of transportation policies on minorities. *Transportation research record*, 1885(1), 104-110.
- Schumann, J. W. (1989). What's New in North American Light Rail Transit Projects?. *Transportation Research Board Special Report*, 221. Retrieved from https://onlinepubs.trb.org/Onlinepubs/sr/sr221/221.pdf#page=20.
- Schwarcz, S. (2003). *Public Transportation in Kuala Lumpur, Malaysia*. Retrieved from http://web.mit.edu/mtransgroup/reports/reports pdf 3-25-04/Schwarcz \_2002\_ Public Transport in KL.pdf
- Shariff Umar Bin Shariff Abd Kadir (2013). *Impak Infrastruktur Pengangkutan Darat* ke Atas Pertumbuhan. Ekonomi: Kajian Kes Malaysia. Prosiding Perkem VIII, JILID 3 1536 1545
- Sharifi, M., & Boerboom, L. (2006). Spatial multiple criteria decision analysis in integrated planning for public transport and land use development study in Klang Valley, Malaysia. Retrieved from https://pdfs.semanticscholar.org
- Short, J., & Kopp, A. (2005). Transport infrastructure: Investment and planning. Policy and research aspects. *Transport policy*, 12(4), 360-367.
- Slack, B. (1999). Satellite terminals: a local solution to hub congestion? Journal of Transport Geography. Retrieved from http://www.sciencedirect.com
- Smith, W. S. (1984). Mass transport for high-rise high-density living. *Journal of Transportation Engineering*, 110(6), 521-535.
- Smith, M. J., & Liehr, P. R. (1999). Attentively embracing story: A middle-range theory with practice and research implications. *Research and Theory for Nursing Practice*, 13(3), 187-204.
- Smyth, R. (2004). Exploring the usefulness of a conceptual framework as a research tool: a researcher's reflections. *Issues in educational research*, 14(2), 167-180.
- Soiferman, L. K. (2010). Compare and Contrast Inductive and Deductive Research Approaches. *Online Submission*. 1-23

- Soh, S., Radzi, N., & Haron, H. (2012). Review on scheduling techniques of preventive maintenance activities of railway. Intelligence and Modelling. Retrieved from http://ieeexplore.ieee.org
- Sternberg, E. (2002). What makes buildings catalytic? How cultural facilities can be designed to spur surrounding development. *Journal of Architectural and Planning Research*, 30-43.
- Svinicki, M. D. (2010). A guidebook on conceptual frameworks for research in engineering education. *Rigorous Research in Engineering Education*, 7(13), 1-53.
- Tang, B., Chiang, Y., & Baldwin, A. (2004). *Study of the integrated rail-property development model in Hong Kong*. Research Center for. Retrieved from https://pdfs.semanticscholar.org
- Tashakkori, A., Teddlie, C., & Teddlie, C. B. (1998). *Mixed methodology: Combining qualitative and quantitative approaches* (Vol. 46). sage.
- Teddlie, C., & Yu, F. (2007). Mixed methods sampling: A typology with examples. *Journal of mixed methods research*, 1(1), 77-100.
- Tee, K. K., Li, X. J., Nohtomi, K., Ng, K. P., Kamarulzaman, A., & Takebe, Y. (2006). Identification of a novel circulating recombinant form (CRF33\_01B) disseminating widely among various risk populations in Kuala Lumpur, Malaysia. *JAIDS Journal of Acquired Immune Deficiency Syndromes*, 43(5), 523-529.
- Thomas, D. R. (2003). A general inductive approach for qualitative data analysis.
- TOD. (2019). Transit oriented development stations. Retrieved from http://www.tod.org/stations.html
- Tomoyoshi Hata (2003). *Improvement of railway system in Jakarta metropolitan area*. Japan Railway & Transport Review No. 35. pp 36–44.
- Townsend, C., & Zacharias, J. (2010). Built environment and pedestrian behavior at rail rapid transit stations in Bangkok. Transportation. Retrieved from http://link.springer.com
- Tu, C. (2005). How does a new sports stadium affect housing values? The case of FedEx field. Land Economics. Retrieved from http://le.uwpress.org

- Twycross, A., & Shields, L. (2004). Validity and reliability-What's it all about? Part 2 Reliability in quantitative studies. *Paediatric Nursing*, 16(10), 36.
- Uzuegbu, C. P., & Nnadozie, C. O. (2015). Henry Fayol's 14 Principles of Management: Implications for libraries and information centres. *Journal of Information Science Theory and Practice*, 3(2):58-72
- Vandenbulcke, G., Steenberghen, T., & Thomas, I. (2009). Mapping accessibility in Belgium: a tool for land-use and transport planning? *Journal of Transport*. Retrieved from http://www.sciencedirect.com
- Veras, M., Pottie, K., Welch, V., Labonte, R., Eslava-Schmalbach, J., Borkhoff, C. M., ... & Tugwell, P. (2013). Reliability and validity of a new survey to assess global health competencies of health professionals. *Global Journal of Health Science*, 5(1), 13.
- Vessali, K. (1996). Land use impacts of rapid transit: A review of the empirical literature. *Berkeley Planning Journal*. Retrieved from http://escholarship.org
- Vuchic, V. R. (1975). Place of light rail transit in the family of transit modes.

  \*Transportation Research Board Special Report, (161).
- Waheda, N.F. (2015). Government and Development of Rail Transport in Malaysia. Economy & Finance. Published 2015-05-13 from. pp. 1-60.
- Walker, J. T., & Maddan, S. (2009). *Statistics in Criminal Justice and Criminology:*Analysis and Interpretation. (4th Ed). Cathleen Sether. pp.1-590
- Wang, J. J., Rong, C., Xu, J., & Or, S. W. O. (2012). The funding of hierarchical railway development in China. *Research in Transportation Economics*, 35(1), 26-33.
- Weisbrod, G. (2000). Current practices for assessing economic development impacts from transportation investments. Transport Research Board. Retrieved from <a href="http://worldcat.org/isbn/0309068738">http://worldcat.org/isbn/0309068738</a>
- Wen, H., Zhang, Y., & Zhang, L. (2014). Do educational facilities affect housing price? An empirical study in Hangzhou, China. Habitat International. Retrieved from http://www.sciencedirect.com
- Wilkomirski, B., & Galera, H. (2012). *Railway tracks-habitat conditions,* contamination, floristic settlement-a review. And Natural Resources. Retrieved from http://www.ccsenet.org

- Willard, P., & Beeton, S. (2012). Low impact experiences: Developing successful rail trail tourism. *Tourism Planning & Development*. Retrieved from http://www.tandfonline.com
- Williams, B., Onsman, A., & Brown, T. (2012). A Rasch and factor analysis of a paramedic graduate attribute scale. *Evaluation & the health professions*, 35(2), 148-168.
- Wilson, W. (2015). A system of systems for operation and control. Retrived from https://www.railengineer.co.uk/a-system-of-systems-for-operation-and-control/
- Woodburn, A. (2007). Evaluation of rail freight facilities grant funding in Britain.

  \*Transport Reviews.\* Retrieved from http://www.tandfonline.com
- Worster, W. T. (2013). The inductive and deductive methods in customary international law analysis: traditional and modern approaches. *Geo. J. Int'l L.*, 445, 521.
- Wright, W. (2014). British-Owned Railways in Argentina: Their Effect on the Growth of Economic Nationalism, 1854-1948. Retrieved from Vhttps://books.google.com/books.
- Xiao, J., Shen, Y., Ge, J., Tateishi, R., Tang, C., Liang, Y., & Huang, Z. (2006).
  Evaluating urban expansion and land use change in Shijiazhuang, China, by using GIS and remote sensing. Landscape and urban planning, 75(1-2), 69-80.
- Xu, Z., Zhang, Q., Chen, D., & He, Y. (2019). Characterizing the connectivity of railway networks. *IEEE Transactions on Intelligent Transportation Systems*, 21(4), 1491-1502.
- Yamamoto, T. (2009). Comparative analysis of household car, motorcycle and bicycle ownership between Osaka metropolitan area, Japan and Kuala Lumpur, Malaysia. *Transportation*, 36(3), 351-366.
- Yan, S., Delmelle, E., & Duncan, M. (2012). The impact of a new light rail system on single-family property values in Charlotte, North Carolina. *Journal of Transport and Land Use.* pp. 261.
- Yong, A. G., & Pearce, S. (2013). A beginner's guide to factor analysis: Focusing on exploratory factor analysis. *Tutorials in quantitative methods for psychology*, 9(2), 79-94.

- Young M., Blainey S., (2018). Railway station choice modelling: A review of methods and evidence. *Journal of Opened Innovation: Technology, Market and Complexity*. 232–251.
- Zacharias, J., Zhang, T., & Nakajima, N. (2011). Tokyo Station City: The railway station as urban place. *Urban Design International*, 16(4), 242-251.
- Zemp, S., Stauffacher, M., Lang, D. J., & Scholz, R. W. (2011). Classifying railway stations for strategic transport and land use planning: Context matters!. *Journal of transport geography*, 19(4), 670-679.
- Zhang, Y., & Zhao, K. (2007). Impact of Beijing Olympic-related Investments on Regional Economic Growth of China: Interregional Input—Output Approach. *Asian Economic Journal*. Retrieved from http://onlinelibrary.wiley.com

#### **VITA**

The author was born in May 11, 1966 in Johor, Malaysia. He went to Sekolah Menengah Tun Sardon, Batu Pahat, Johor, Malaysia for his secondary school. He persued his diploma at Institut Teknologi MARA, Malaysia and graduated with Diploma in Banking Studies in 1988. Upon graduation he worked as bank executive in several bank in Malaysia. He started carier in banking with Equity Finance Corporation Berhad in 1988-1991, Mayban Finance Berhad in 1991-1995, and AmBank (M) Berhad in 1995-2016. He enrolled at Open University Malaysia in 2014 where he was awarded with MBA in Finance in 2015. During the period from 2015 onwards, he was appointed as part time lecturer at Universiti Tun Hussein Onn Malaysia. He taught Strategic Marketing for under graduate, Strategic Information System for MBA, and taught Accounting for Executive Diploma at Continuous Education Centre, UTHM. In 2017, he continued study at post graduate school, Universiti Tun Hussein Onn Malaysia and was admitted into Ph.D program in Technology Management. In relation to his study on sustainable development in transportation system, he was appointed as part time lecturer at Kolej SPACE UTM, Malaysia teaching in Railway Management. He also was appointed as part time lecturer at Faculty of Engineering Technology, UTHM in 2022 for lecturing in Railway Management. He completed the Ph.D program in 2022 and has three papers in railway transportation development and sustainable development.